

Service Specific Conditions for Half Price Line Installation or Free Line Installation:

The promotional offer of half price line installation on new PSTN, ISDN2e or ISDN30e fixed lines (**Half Price Line Installation**) or free line installation on new PSTN, ISDN2e or ISDN30e fixed lines (**Free Line Installation**) is subject to our terms and conditions for the provision of Equipment and Services (**Terms and Conditions**) and the following conditions:

1. The Company must be and remain the Customer's sole supplier of fixed line installations, rentals and all call charges for a 2 year Minimum Term for Half Price Line Installation and a 3 year Minimum Term for Free Line Installation.
2. Offer only available to lines on a Business Essential, Business One or Pulse call tariff.
3. Monthly Minimum Call Spend excluding VAT for each calendar month period of the minimum Contract term must exceed £20 per analogue line or £25 per channel for ISDN2e and ISDN30e lines.
4. Payment shall be made by Direct Debit and any cancellation of Direct Debit payment represents a fundamental breach of the Contract whereupon the whole of the Charges in relation to the installation by the Company in providing Half Price Line Installation or Free Line Installation becomes immediately due and payable by the Customer at the then current rates set out at www.daisygroupplc.com/daisy-price-information.
5. Orders are subject to status. Customers that have been in business for less than 2 years or fail a credit check will be required to pay a deposit representing 100% of the installation costs, based on the then current rates set out at www.daisygroupplc.com/daisy-price-information. Half of the deposit for Half Price Line Installations or all of the deposit for Free Line Installations may be claimed back in month 13 of the Contract, subject to there being no outstanding debts on any of the Customer's accounts with the Company. Claims are to be made in writing to the Company using the following address; Credit Control, Daisy Group PLC, Daisy House, Lindred Rd Business Park, Nelson, BB9 5SR.
6. If the Customer cancels the Contract before the end of the Minimum Term then early termination fees will be payable on the contract value, including the full price of the line installations and the total value of Minimum Monthly Call Spend for the remaining Minimum Term of the Contract.
7. All Half Price Line Installations or Free Line Installations are subject to the relevant network operator completing a site survey to the satisfaction of the Company. If the relevant network operator carries out work or incurs any costs in the installation of the line which go beyond or are not included in that network operator's basic installation works or costs (and/or any excess charges are incurred in the installation process), the Customer shall not be entitled to Half Price Line Installation or Free Line Installation and the Company shall only be responsible for that network operators basic installation costs. In respect of additional charges, the Company will not proceed with any order without first obtaining the Customer's agreement to accept any installation costs which are in addition to the network operators basic installation works or costs.

Terms and Conditions apply. A copy of our full Terms and Conditions for Network Services are available on our website www.daisygroupplc.com

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