

15th October 2010 – Daisy Price Change Announcement

In line with changes in industry-wide charges and network cost controls and to simplify our pricing structure, Daisy will implement the following price changes from 1st November 2010.

Non-Standard Destinations

Charges for a minority of customers on non-standard destinations (for instance directory enquiries and international ISDN calls) will increase by a maximum of 25% from 1st November 2010.

Select Service Pricing

Pricing on some analogue select services [for example call divert, three-way calling] will change to £2.34 and on some ISDN select services [for example Presentation Number] to £2.75 per month from 1st November 2010.

Call Data Rounding

In line with our close competitors within the telecoms industry, Daisy will calculate retail customer call charges to two decimal places from 1st November 2010.

Broadband – Static IP Addresses

From 1st November 2010, static IP addresses will be charged at £2 per month. Sets of four and eight static IP addresses will be charged at £1.50 and £1.00 per address respectively.

We continue to offer discounts versus BT Retail, and have not increased our fixed line pricing for over 12 months. Daisy endeavors to provide the best value telecoms services in the industry combined with superior customer service and account management.

Should you have any queries or concerns regarding these changes, please contact a member of our customer services department or email customersupport@daisyplc.com